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# The Additional Guarantee on an Indemnity Linked Benefit LTC Policy

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As traditional stand alone long-term care (LTC) products continue to be exposed to unlimited potential price hikes, many consumers have gravitated to Linked Benefit LTC products as a welcome alternative to insuring the risk of long-term care expenses. These products offer the following guarantees\*:

- Guaranteed LTC Benefit Pool
- Guaranteed Death Benefit
- Guaranteed Premium

But only an Indemnity Linked Benefit Policy can offer the following additional guarantee\*:

A GUARANTEED monthly LTC benefit amount

### Indemnity vs. Reimbursement

Linked benefit policies paying by the reimbursement model will generally offer a larger benefit pool than an indemnity policy for the same premium paid. This is because reimbursement policies have the potential to pay benefits more slowly, thus in the end may *pay less* benefits in total than an indemnity policy. To understand this, let's look at how each claims payment model works.



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# Reimbursement Model

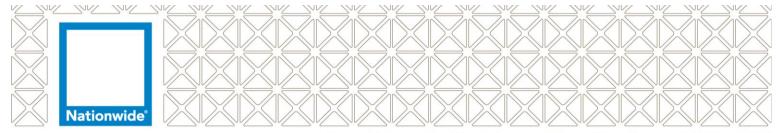
Most linked benefit LTC policies pay claims though reimbursement. The reimbursement benefit model pays a monthly LTC benefit that equates to the *lesser* of:

- a. The maximum monthly LTC benefit issued on the policy OR
- b. The actual LTC expenses incurred

Bills and receipts need to be submitted each month and only qualified LTC expenses will be reimbursed, so the amount paid each month may differ with the monthly LTC expenses incurred. If reimbursed expenses are less than the maximum monthly LTC benefit, it will take longer than the issued benefit period to get through the entire LTC benefit pool, thus an advantage of the reimbursement model is that benefits could last longer than the issued benefit period. However, a disadvantage is that there is no flexibility since there are never any excess benefits for uncovered miscellaneous expenses, and when collecting less than the maximum monthly LTC benefit amount, less total benefits may be paid from the policy if the claim doesn't last long enough.

### Indemnity Model

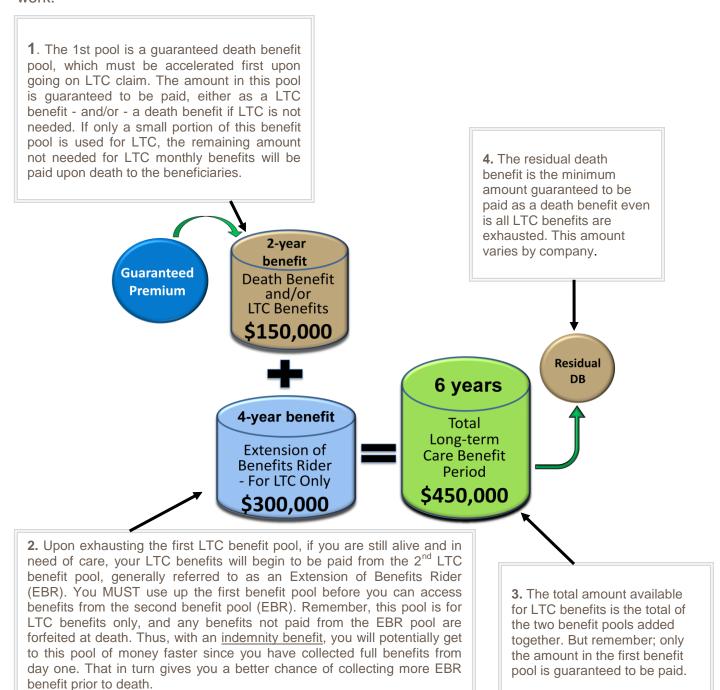
On the other hand, when purchasing a policy with Indemnity benefits, the policy owner is guaranteed to receive the same benefit each month – which is the maximum monthly LTC benefit determined at policy issue\*. Benefits are *not* linked to expenses and because full benefits are paid each month, there is a potential for more total benefit dollars to be paid on many claims. While taking less benefit than needed is allowed, it is generally wiser to take all benefits available and bank excess amounts not needed for LTC expenses. This way, you have maximized taking receipt of the benefit dollars. Your banked dollars can be used to pay LTC expenses when your benefit period is exhausted, supplement your monthly benefit if costs increase later, or if not needed for LTC – use for other purposes. At death, the unused banked dollars can be left to loved ones.

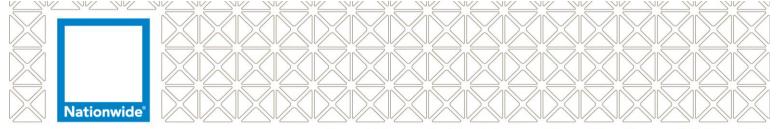


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### **How Linked Benefit Policies Work**

For a guaranteed premium, you are provided a guaranteed LTC benefit pool. But keep in mind that LTC benefits are actually paid from two separate benefit pools that added together provide the total amount of LTC coverage. The following graph illustrates how linked benefit LTC policies work.





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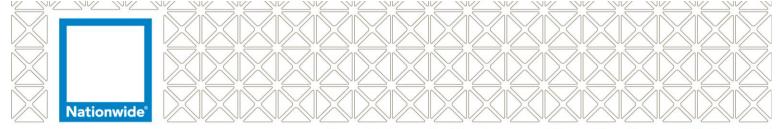
## How an Indemnity Policy can pay more despite a smaller LTC Benefit pool

Our hypothetical example is not intended to compare policy pricing, but rather, to show how an indemnity policy is able to pay more total LTC benefits even when the benefit pool is smaller than a reimbursement plan offering the same maximum benefit period. The insured in this example purchased the policy when 52 years old and will go on claim for home health care at age 82. Our example assumes the Indemnity policy has a total LTC benefit pool of \$450,000 and a 90 day elimination period - while the Reimbursement policy has a total LTC benefit pool of \$540,000 and 0 day elimination period. Both plans are for a six year benefit period using the same "2 plus 4" design as shown on the previous chart. For the sake of simplicity, we will not consider the residual death benefit at death. We will also assume a Home Health Claim for 4 years at a level cost (for simplicity) of \$4,000 per month.

<u>Case Study Reality Check</u> - Before examining the numbers, let's do a reality check on the case. Typically, a claim that lasts one year will average 3.9 years<sup>1</sup>. Carriers today are reporting home health care claims at 50-70% of all claims filed<sup>2</sup>. Home health care cost inflation averaged on a national basis an annualized average of 1.67% between 1996 and 2012<sup>2</sup>. The majority of home health care patients aged 82 receives 4 hours of care per day 3.5 days a week<sup>2</sup>. Current average cost of a home health care aid is \$21 per hour<sup>3</sup>. The national average cost today for home health care providing 3.5 days per week of care for 4 hours day would cost \$1274 per month. Inflated at a rate rounded up to 2% annually for the next 30 years, the cost of home health care for the insured in our example at age 82 would be projected to be \$2308 per month. However, to guard against the chance that inflation could rise above 2%, that an insured may need more hours of care than the average, or that the insured lives in an area where costs are higher than the national average, we will use \$4,000 a month as our potential home health care expense in this example.

Less may be MORE. let's do the math

	Reimbursement	Indemnity
Total Available Benefit Pool	\$540,000	\$450,000
<b>Policy Benefit Duration</b>	6 years	6 years
Maximum Monthly LTC Benefit	\$7,500 per month	\$6,250 per month
Elimination Period	0 days	90 days
Annual HHC Costs	\$48,000 (\$4,000 per month)	\$48,000 (\$4,000 per month)
Benefits Paid Months 1-3	\$12,000	\$0
Benefits Paid Months 4-12	\$36,000	\$56,250
Benefits Paid Year 2	\$48,000	\$75,000
Benefits Paid Year 3	\$48,000	\$75,000
Benefits Paid Year 4	\$48,000	\$75,000
TOTAL BENEFIT PAID	\$192,000	\$281,250
Difference in Total LTC Benefits		Extra \$89,250



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The Indemnity policy paid out **\$89,250 more in total benefits** than the Reimbursement policy was able to pay. In this scenario, for the Reimbursement policy to pay more total cumulative LTC benefits than the Indemnity policy, the claim would have to exceed 9.375 years.

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## **In Summary**

Only an indemnity style linked benefit LTC policy can provide the additional guarantee of monthly LTC benefits that are guaranteed to be the maximum LTC monthly benefit allowed for by the policy. The flexibility of such a policy can allow excess benefits to be utilized for number of purposes that would not be covered on a reimbursement policy. In addition to flexibility of use, it is important to remember that sometimes less is more - indemnity policies will have less of a total benefit pool, but have the potential to pay a more total LTC benefits during the claim period of the insured.

\*Guarantees assume that all planned premium payments have been made, that there have been no withdrawals from the policy, and there is no loan balance on the policy.

<sup>1</sup> Navigo - Long Term Care Insurance Statistics: June 30, 2013

<sup>2</sup> American Association of Long Term Care Insurance, 2014 Sourcebook, AALTCI

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NFM-12878AO

<sup>&</sup>lt;sup>3</sup> Mature Market Institute, Market Survey of Long Term Care Costs, November 2012